



PharmaSkillPro

Certificate Program in Professional Skill Development in Pharmacy

Organised by

**Kerala State Pharmacy Council
in collaboration with
Kerala Institute of Local Administration**

**Venue: Kerala Institute of Local Administration (KILA),
Mulamkunnathukavu P O, Thrissur – 680 581,
Kerala, India.**



Brief description of the program

- The residential certificate program comprises contents which can be useful for a pharmacist to acquire basic knowledge and skills which may be essential for his/her practice of the Pharmacy profession. The content is expected to cover the basic science, laws, handling of medication, essential skills for profession etc.

Objectives of the program

On completion of the program, the participant should be able to:

- Enhance the basic knowledge in the practice of Pharmacy.
- To understand the documents and regulatory policies applicable in the Pharmacy.
- To improve the skills in handling a patient and health care providers.
- To enhance communication and technological skills essential for the practice of Pharmacy.

Eligibility criteria

- Registered Pharmacist under Kerala State Pharmacy Council.

Duration of the program

- Five days.
- 30 credit hours.

Delivery of program content

- The content shall be delivered in six modules. The participants can meet the learning objectives through facilitator-assisted and self learning. Facilitator-guided skill enhancement session shall be included wherever necessary in each module.



Mode of learning

- Powerpoint presentation.
- Handouts/reading materials.
- Live demonstrations.
- Hands-on training.
- Brainstorming.
- Role plays.
- Group discussions.
- Quizzes.
- Field visits.

Program attractions

- Professional certificate issued jointly by KSPC and KILA.
- First-of-its-kind outcome-based training program.
- Hands-on training for skill-based contents.
- The residential program at the serene KILA campus, Thrissur.
- Experienced professionals as resource persons.
- Add value to your profile in future opportunities in India & abroad.

Maximum admission permitted

- 50 seats.

Program fee

- Rs.5000/- (Including the registration fee).
- Rs.1000/- shall be remitted as a registration fee.
- Fee includes food, and accommodation expenses for 5 days.

Application process

- Registration commences soon for the first batch.
- Apply through <https://www.kspconline.in/>
- For details contact at KSPC office.
- **Commencement of First Batch from 13/09/2023-17/09/2023.**
- **[To register click here](#)**



Module Contents

Module 1- Introduction to Pharmacy Practice Profession (2h)

- An overview of the Healthcare Industry in India.
- The structure of Healthcare Services (primary, secondary & tertiary).
- Acquire an understanding of the pharmacy services in India.
- The government initiatives related to pharmacy services.
- Identify and recognize the various types of pharmacy practice areas.
- Understand the functioning of major branches of practice areas.

Module 2- Pharmacy regulations and ethics (2h 30mts)

- Overview of Pharmacy laws.
- Licensing requirements and procedures for retail pharmacy.
- Pharmacy Regulatory Bodies in India.
- Ethical considerations in pharmacy practice.

Module 3- Prescription handling and Dispensing practices (2h)

- Understand the prescription contents and abbreviations.
- Procedure and process in handling the prescription.
- Good Dispensing Practices.
- Documentation and billing process.
- Drug formulary, preparing and understanding.
- Preparing and maintaining patient medication records



Module 4- Inventory Management, Handling and Storage of Stocks (2h)

- Introduction to inventory management. Community/Hospital Pharmacy.
- Management of incoming goods from wholesalers, manufacturers and suppliers.
- Delivery/Supply of goods to sites within a pharmacy department, and wards/departments/clinical sites.
- Responding to queries on the supply and availability of medicines.
- High alert medication management in hospital pharmacy.
- The storage criteria of various forms of drugs and medicines
- Maintenance of medical devices in pharmacy.
- Personal Protective Equipment (PPE), Emergency medicines- Handling, storage and dispensing.
- Identify the expired or outdated or near expiry drugs & medical devices.
- The appropriate disposal of expired or outdated or near expiry drugs & medical devices.

Module 5- Antimicrobials and drug abuse (1h 30mts)

- Antimicrobial resistance (AMR): An insight.
- Drug abuse, drug addiction and behavioural addiction.



Module 6- Soft Skills, Communication and Computer Skills (20 h)

- The concept of soft- skills, its components, and benefits of soft skills.
- The Art of effective communication.
- An effective response to telephone and face-to-face enquiries.
- Effective communication with Patients & Family.
- Effective communication with co-workers, and professional colleagues.
- Effective communication with colleagues and other healthcare providers using medical terminology.
- Develop interpersonal skills and effective social interaction.
- Time management skills.
- Planning and organizing skills.
- How to face an interview in the healthcare sector.
- Leadership skills, problem-solving techniques and social interaction.
- Understand the need for customer service and service excellence in the healthcare sector.
- Skills for objection handling(face-to-face/telephone, with patients, colleagues and health care providers.
- Basic computer working like feeding the data, saving the data and retrieving the data, GST calculation etc.
- Basic understanding of OS, and Microsoft Office tools.
- Disaster management.
- Life-saving techniques and First Aid.
- Normal values of vital life signs.
- Veterinary and aquatic medicines-Handling, storage and dispensing.